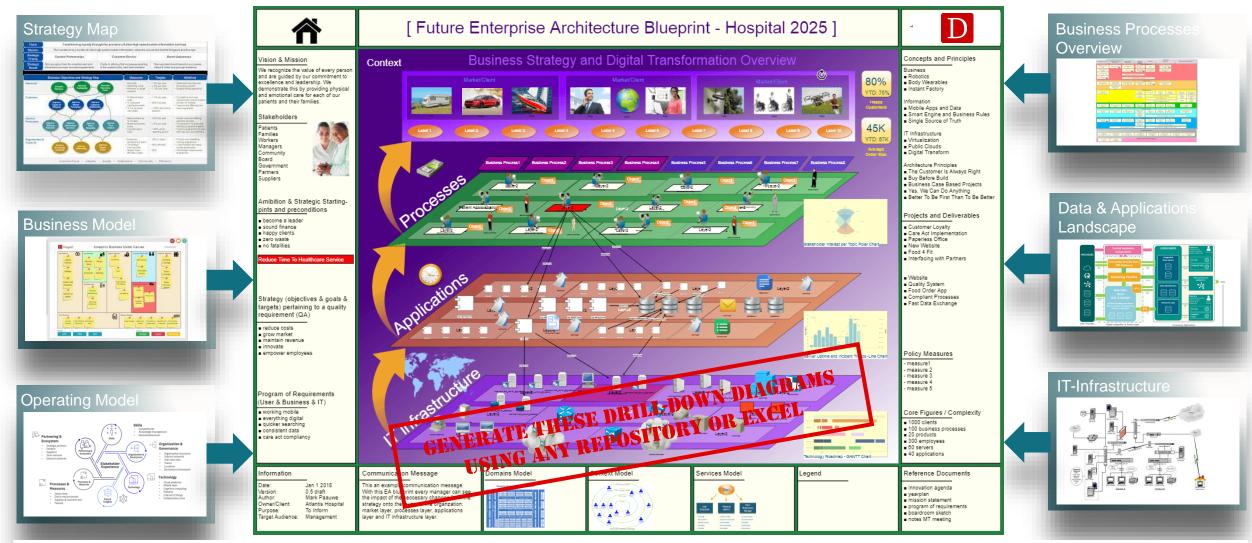
Dragon1, the SaaS platform for Enterprise Architecture

Help the agile strategy, business model and stakeholders move forward to realize goals.

Discover & solve weaknesses in processes, data, application, IT infrastructure and security.

Document EA on Dragon1 in an Architecture Center. Create and generate architecture views & enterprise views for every stakeholder.



BANKING - INSURANCE - RETAIL - AGRICULTURE - TELCO/IT - GOVERNMENT - AUTOMOTIVE - LOGISTICS - EDUCATION - HEALTHCARE

All diagrams above can be created in the Dragon1 Visual Designer or generated from an Excel Sheet, the Dragon1 Repository from JSON/XML via interfaces of systems like SAP. Dragon1 populates editable visualization templates with the provided data. All diagrams are interactive/click-through in the Dragon1 Viewer: www.dragon1.com/demo

Help the agile strategy, business model and stakeholders in any industry move forward to realize goals





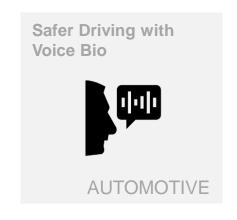


















Discover and solve weaknesses in processes, data, applications, IT infrastructure and security. Document enterprise architecture on Dragon1 as Architecture Center. Create and generate architecture views and enterprise views for every stakeholder.

Eco Systems & Platforms, is that the future strategy for the business?

Let's document EA on Dragon1 as Architecture Center to speed up digital transformation and realize business goals!

Generate and create architecture views and enterprise views that help stakeholders to move forward!



Enterprise Architecture Appreciation Workshop

Documenting Enterprise Architecture on Dragon1 in an Architecture Center helps the agile Strategy, Business Model and Stakeholders move forward to realize goals, making the organization more secure, efficient and profitable

For C-level at SMEs & LMEs

Note: Dragon1 has an ROI of < 3 months

v4.5c, Aug 6 2021

Workshop Agenda



- 1. WHY Why document the Enterprise Architecture of your company in an Architecture Center and align it agile with the Stakeholders, Business & IT strategy and business model?
 - Detailed Arguments
- 2. HOW Understanding how Dragon1 enables users to visualize views, analyze and comment on the holistic Company in order to discover strengths & solve weaknesses.
 - Overview Diagram
- 3. RISKS What risks could your company have if Enterprise Architecture is not Documented on Dragon1 in an Architecture Center with views and not aligned with the Strategy?
 - Detailed Insights → YES, WHAT ABOUT OUR VULNERABILITY???
- **4. CASES** Three example cases where documenting EA in an Architecture Center and aligning it with the strategy, helps to solve weaknesses and prevent problem.
- 5. QUICK SCAN Quick Scan to understand how well the EA is already documented at the company with views and aligned with the Strategy & Business Model.
 - Checklist
 - Workshop Assignment
- 6. **IMPLEMENT** Implement EA governance processes and resource them adequate
- 7. **DEMOS** Go to dragon1.com/demo and do template demos
- **8.** TRIAL Create a free trial account and start building an Architecture Center

Workshop Take Aways



- 1. By Documenting EA in an Architecture Center on Dragon1 and creating or generating enterprise views for stakeholders, you speed up Digital Transformation in order to realize business goals and make your organization more efficient and profitable.
- 2. It is a **NO-BRAINER** benefit to document EA and visualize architecture views and enterprise views for stakeholders.
- 3. Enterprise Architecture (EA) is the set of concepts, principles, standards and technologies in your company that enables (or blocks) innovation and transformation. It align IT Services with your Business Strategy
- 4. Enterprise Architecture (principles, standards, ...) tells how well the objects and their dependencies, that make up your company, support the strategy and business model or not.
- 5. Architecture Principles (APs) are working mechanisms that are always true. APs are NOT general rules and guidelines.
- 6. Dragon1 is a SaaS platform for Enterprise Architecture.
- 7. Documenting EA as Architecture Center by generating many views, solves problems and lowers risks in many processes, applications, data, IT infrastructure and security.
- 8. Users are supported to document Enterprise Architecture in an Architecture Center with many real time views.
- 9. Users are supported to generate drill-down architecture visualizations (simple or complex enterprise views) from any repository, the Dragon1 repository and excel sheets.
- 10. Users are enabled to discover and report strengths & weaknesses in the architecture views & enterprise views and solve the weaknesses.

1. Why document the Enterprise Architecture of the company in an Architecture Center on Dragon1 and align it with the Strategy & Business Model?



Enterprise Architecture is...

The whole of relationships and dependencies between:

Objects:

- Business Processes
- Applications
- Data
- IT Infrastructure & IoT Devices (Servers, Networks, Devices, Clouds and Sensors)

Artifacts:

- Architecture Principles
- Business Capabilities
- Design Patterns
- IT Standards
- Business Rules
- Policies
- Dashboards, Plans, Designs, Reports and other documents (only core objects and core artifacts are listed here)

Your company constantly **CHANGES**

Every day the objects, artifacts and relationships in your company change.

Because your company is a holistic system, every change will cause a (major) impact on other (key) objects & artifacts.

Most companies have old fashioned objects from decades ago that do not collaborate well with modern objects. This slows down digital transformation and realizing business goals.

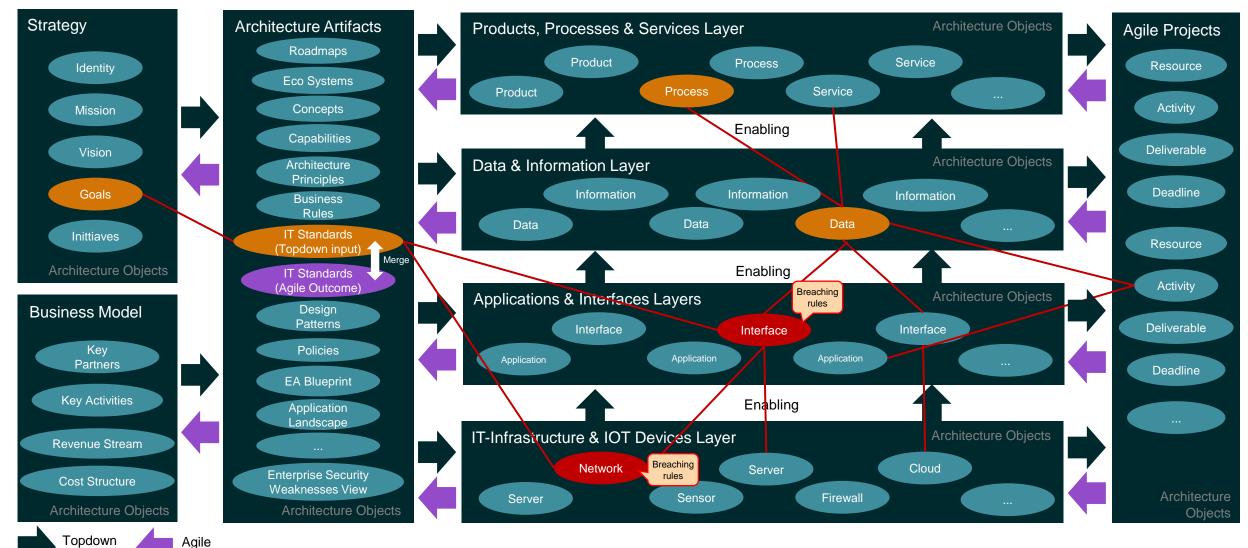
Benefits of Documenting EA in an Architecture Center on Dragon1

- 1. Generate and create architecture views and enterprise views quickly that show strengths and weaknesses in your company.
- 2. Insights and overview in hidden weaknesses helps to solve them, so your company will produce products and service clients better.
- 3. Remove technical debt proactively, improve performance and lower costs and risk uang the architecture views and enterprise views!
- 4. When you document your Enterprise Architecture and align it with the strategy and business model, you will see that many objects are not compliant with the principles, rules and standards you want to use because of your strategy and business model.
- 5. The sooner you have your EA documented and visualized with views, the sooner you can start to make every object compliant with the principles, rules and standards.

2. How - Understanding how Dragon1 enables users to visualize, analyze & comment the Holistic Company in order to discover & solve weaknesses

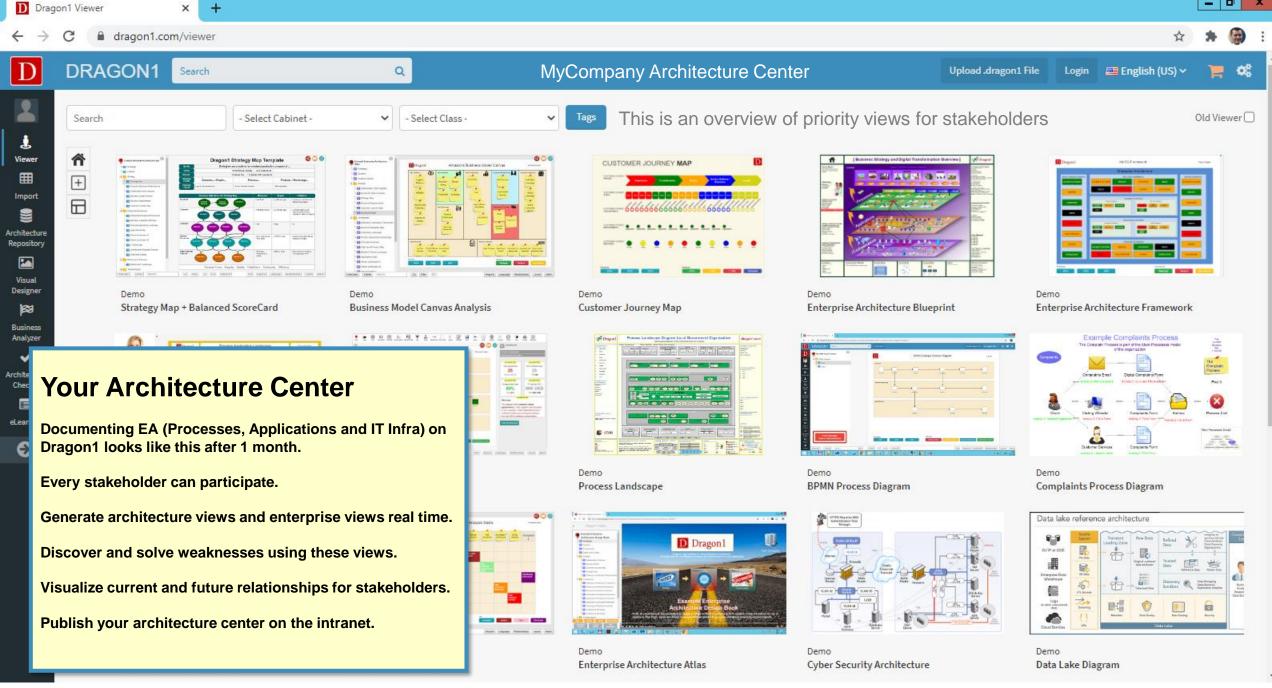


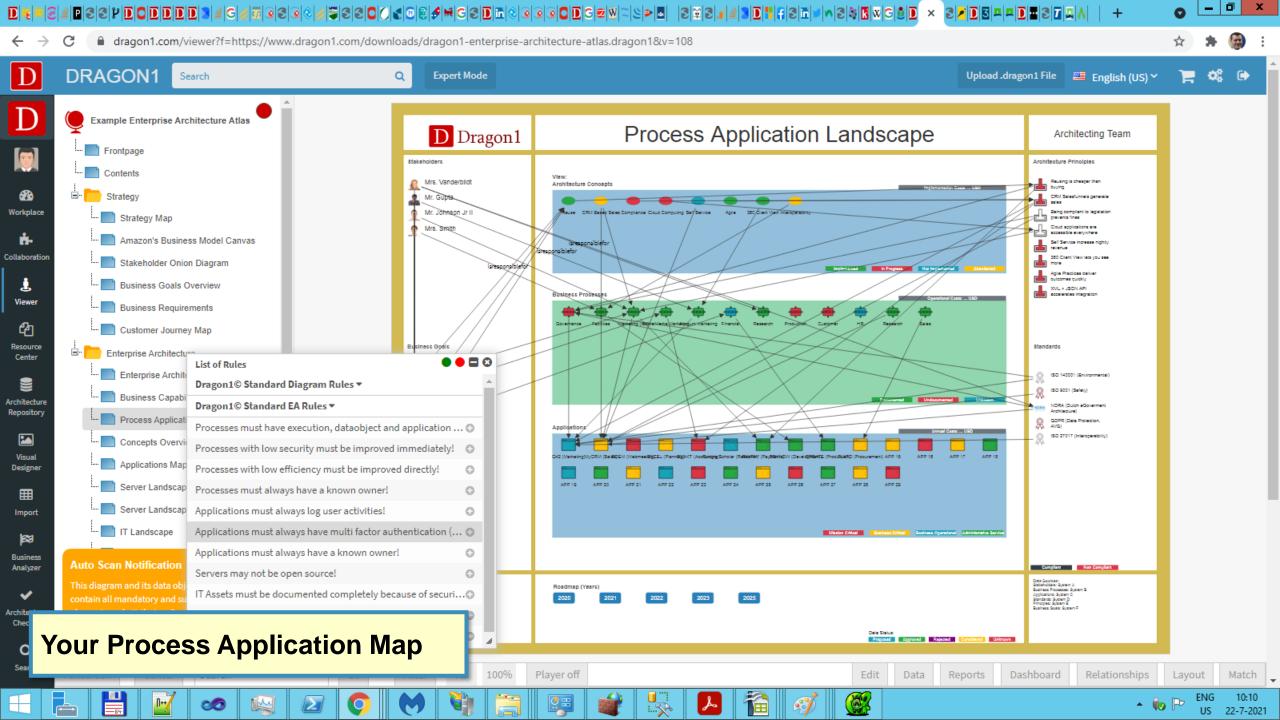
Existing, but often not visible relationships between Strategy, Business Models, Objects and Artifacts and Agile Projects, that either block or enable transformation and innovation are discovered on Dragon1.

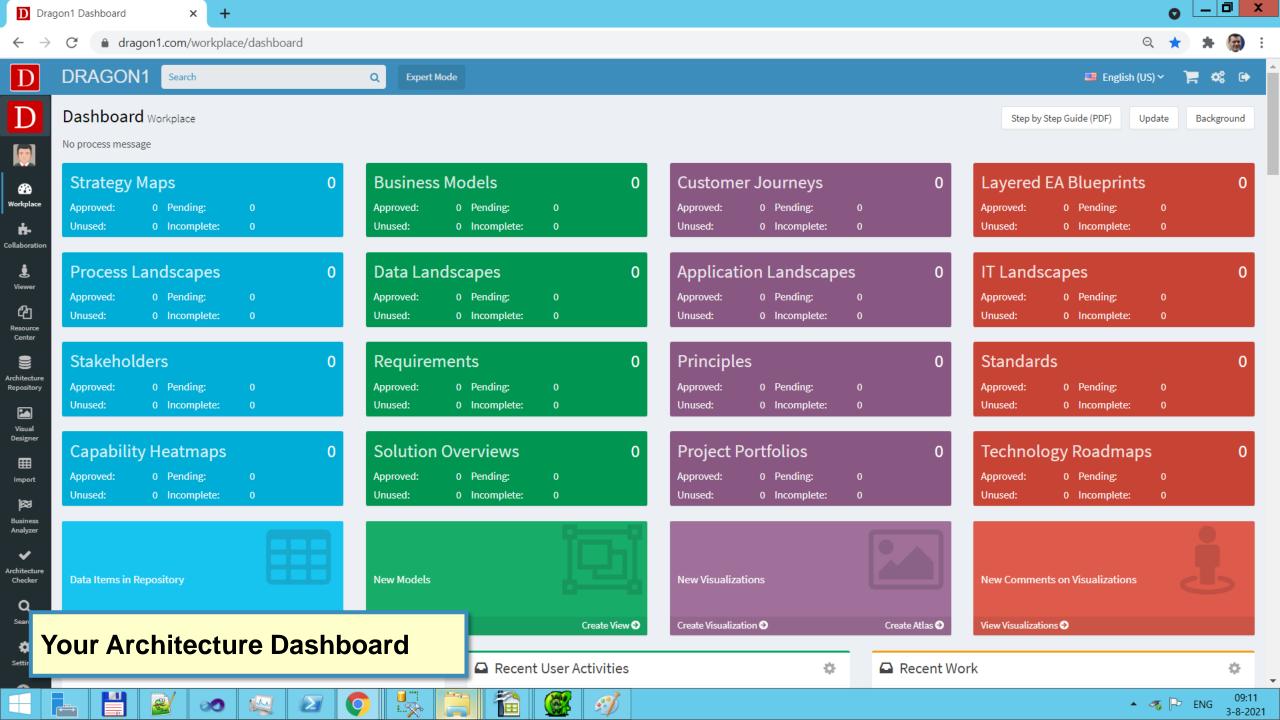


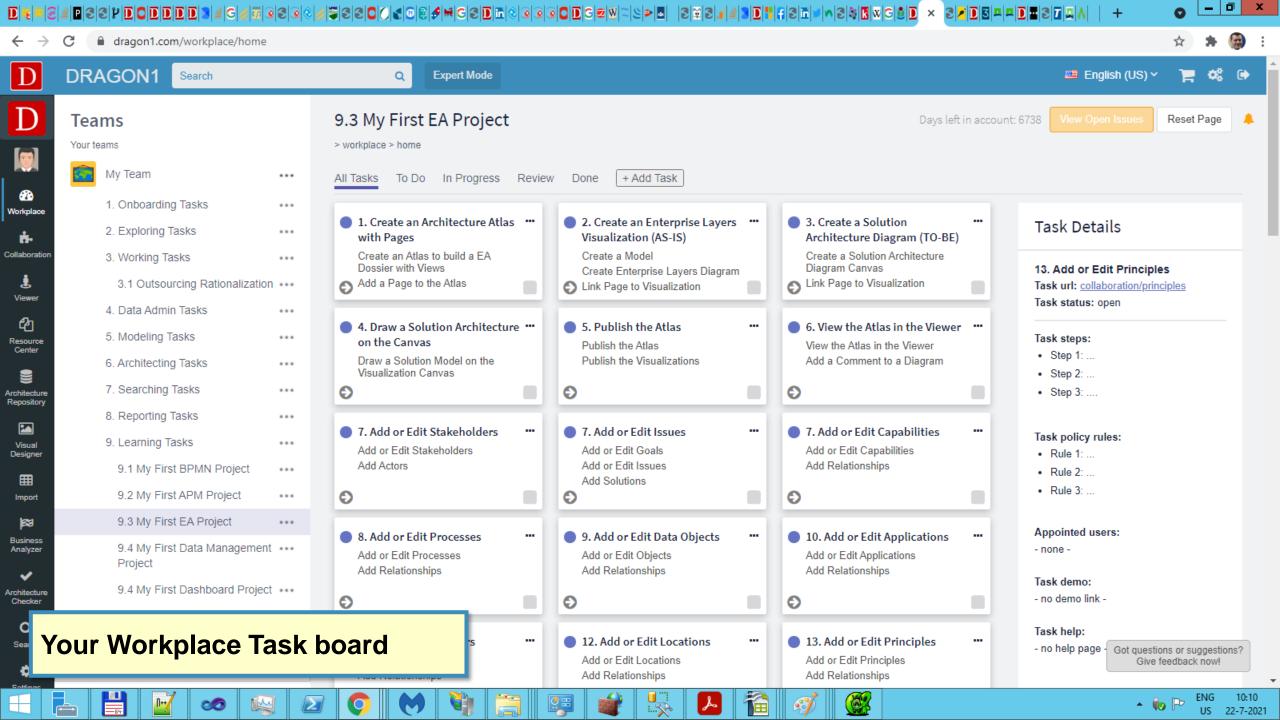
Input

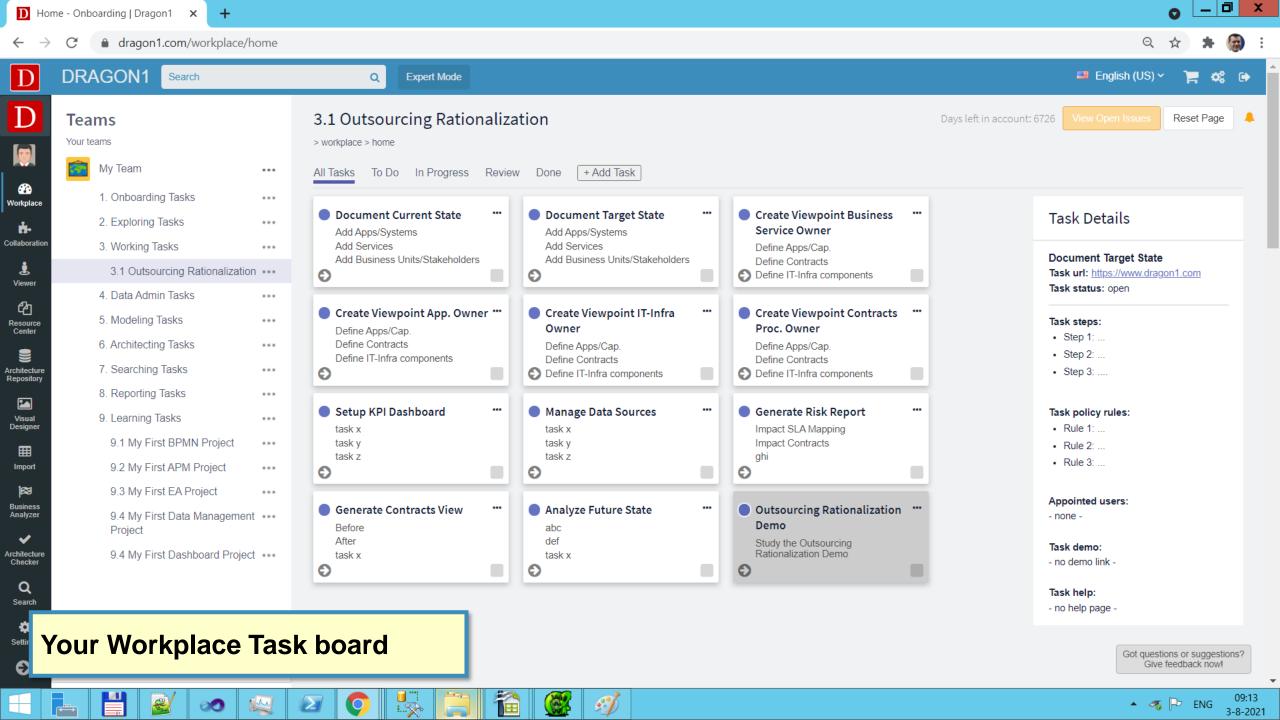
Outcome

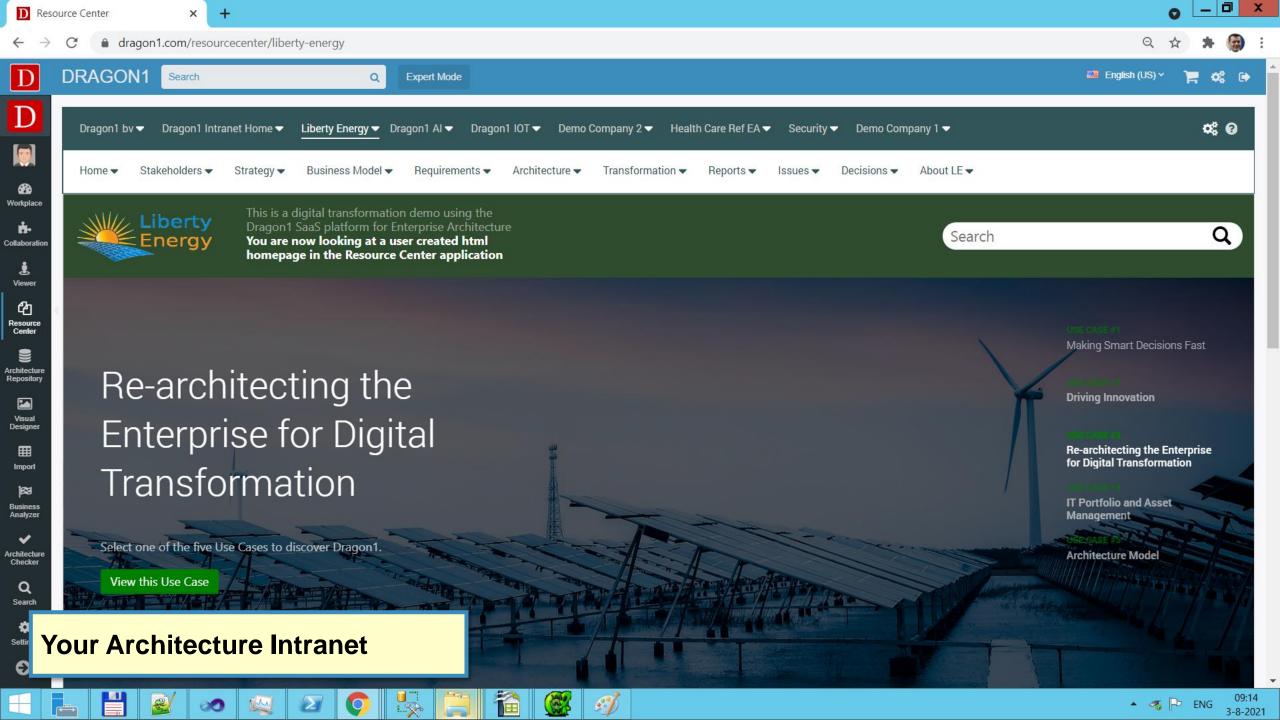


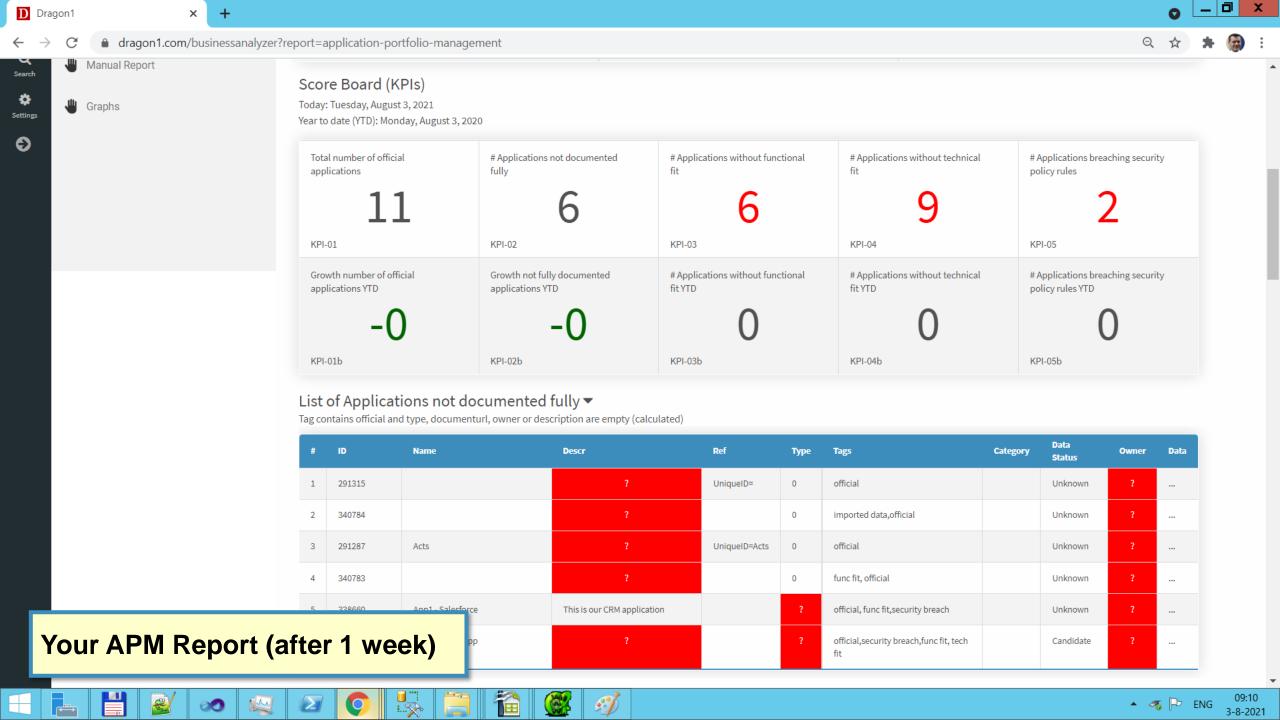












3. RISKS - What risks could your company have if Enterprise Architecture is not Documented on Dragon1 and not aligned with the Strategy?



Risks you might have if EA is not documented on Dragon1 and aligned with Strategy:

- Not knowing how safe, secure and future proof the business & IT solutions, applications & IT are that you currently have or want to buy.
- Not knowing what the impact of change is (such as a lowered level of business services) caused by projects.
- Not knowing if you can execute the new business strategy, IT strategy or business model well enough or do it for the prognosed budget.
- Not knowing well enough the weaknesses, issues and risks in your processes, applications, data and ICT, and therefore not able to prioritize improvements well enough.
- Not knowing if you can make the IT Infrastructure less complex and better performing.
- Not knowing if you can adopt the cloud or implement new core information systems fast enough.
- Investors might be less willing to invest in your company.
- Not know which capabilities (resources, knowledge and expertise) you are missing for executing the IT Strategy and Business Model.
- Not knowing what information, you fail to communicate via your intranet to employees, like progress of projects, updated processes and policies or their role within the organization.
- Not knowing if you realize your security or sustainability goals.

You can Document and align your EA by...

By creating the following documents/visualizations & lists, you document and align your EA and preventing or reduce the risks on the left:

- Enterprise Architecture Document & Views
 - Business Architecture Document & Views
 - Data Architecture Document & Views
 - Application Architecture Document & Views
 - IT Architecture Document & Views
 - Security Architecture Document & Views
 - Solution Architecture Documents & Views

The docs contain objects meta data & diagrams such as EA blueprint, Application Landscape, IT Roadmap & Security Weaknesses View,...

In the documents will be lists of:

- By C-level Approved Architecture Principles
- By C-level Approved Business Capabilities
- By C-level Approved Business Rules
- By C-level Approved IT Standards
- By C-level Approved Design Patterns
- By C-level Approved Policies (Security, ...)

It is a Dragon1 good practice to have processes and procedures defined for approving these artifacts and managing & treating them as data assets

4. CASES - Three example cases where documenting EA on Dragon1 and aligning it with the strategy, helps to prevent problems.



Implementing a new Information System

Suppose the company has decided to implement a new information system, for instance, a new CRM, a new Dataware House, a chatbot or a new Banking Application.

Replacing the old system with the new system will often have an impact on many other systems, processes, data and IT Infrastructure devices. And this impact can cause a reduced level of services to clients. Projects do fail because of this.

An information system is a coherent set of applications, interfaces and databases. The old system may have one or more applications that are interfacing with other systems in an outdated way. This could mean that also these other systems need to be updated or replaced.

It could also be that the old system or other systems are running on an old outdated operating system platform or IT infrastructure components that cannot host the new information system.

If you have documented your EA and aligned it with the strategy, you always know the important dependencies of objects and which principles and IT standards your objects (processes, applications, data and IT Infra components) make use of. And you would be always busy with making sure that outdated and non-compliant objects are replaced timely.

You also have planned a more realistic timeline and budget for implementing the new information system and organize temporary solutions alternatives during the migration.

Cloud Adoption

Suppose the company has decided to migrate as many applications as possible to the cloud, in order to cut costs or have better integration of applications or make them better accessible for a large workforce.

Migrating applications to the cloud often also cause business processes to change (fundamentally) because of the new features that are offered and it raises issues and questions on data privacy.

If you have documented your EA and aligned it with the strategy, you will be better prepared to deal with these issues during the application migration.

Cyber Security

Many companies are working with business and IT solutions for four different decades. And many companies do not have upgraded and updated all their solutions to the latest version.

This causes many companies not to be fully aware of the potential cyber security risks they are having.

If you have documented your EA and aligned it with the strategy, you will be more aware of the cyber security risks and be constantly busy with removing or reducing them.

You will be more aware of the risks because you which and where you are making use of outdated principles and standards and where you have not implemented policies and business rules.

5. Quick Scan to understand how well the EA is already documented at the company and aligned with the Strategy & Business Model.



Checklist for existing or missing Architecture Views & Enterprise Views

The following list helps to check whether EA is documented well enough to prevent risks and solve weaknesses and if the EA is aligned with the Strategy and Business Model.

Are approved, pending review, rejected, mandatory, forbidden or status unknown versions of the following items easily accessible for use or reference by C-level stakeholders, IT Management, the EA team and project managers?

[] Ctrotogy Mono

L	J Strategy Maps	11	Technical Debt & Issues Views
[] Business Models	Ϊĺ	Enterprise Architecture
[] Operating Models		Blueprints
[High Level Business Process	[]	HR Competence & Issues Vie
	Overviews	[]	Logistics & Issues Views
[] High Level Data Landscapes	ĪĪ	High Level Enterprise
	High Level Application		Security Views (& Issues)
	Landscapes	[]	Technology Roadmaps
[] High Level Business Capabilities		List of Key Architecture
	Overviews		Principles
[] IT Infrastructure & IOT	[]	List of Key IT Standards
	Landscapes	ĪĪ	List of Key Business Rules
[] Application Integration Issues Views		List of Key Policies
[] Data Object Duplication and		List of Needs & Priority Views
	Inconsistency Issues Views		per Stakeholder
			•

Workshop Assignment

A workshop isn't a workshop without assignment.

The assignment for building an Architecture Center is as follows:

Create 4 groups of 2 persons.

Have group #1 collect within 4 hours the most recent version of a strategy map diagram and business model diagram and have them try to find out the status of the model and the owner who may approved it.

Have group #2 collect within 4 hours the top 10 enterprise views, architecture principles, business rules, IT standards and technologies that C-level stakeholders find the most important ones for the company

Have group #3 collect within 4 hours the top 10 most important business processes, application, databases/objects and IT-infrastructure or IOT components.

Have group #4 collect within 4 hours the top 10 most important projects, there most important activities, deliverables and deadlines.

Come back after 4 hours and put all this information with post its on a brown paper or white board. Draw relationships and discuss & solve disaligned objects and issues.

Find where solutions in the company make use of outdated or unsecure principles, standards, rules and technologies. Try to determine the status of the data collected: is it approved, pending review, rejected, mandatory, forbidden or unknown.

6. Architecture Principles are Working Mechanisms, not general rules or guidelines. APs should be approved for usage by the CIO.



Examples of True Architecture Principles

- By storing and retrieving a data object only from an appointed source, higher data quality is enabled, and it is prevented inconsistent versions of that data object will be used. (Concept: Single Source of Truth)
- 2. By interfacing between applications only based on the interface specification and not on internal workings in another application, higher availability is enabled, and it is prevented that applications will crash because of other updated application. (Concept: Loosely Coupling)
- 3. By only starting up projects that are related to business goals and have a valid financial business case, it is enabled that every project adds value. (**Concept: Business Case**)
- 4. By motivating employees weekly to work on their permanent personal development and education plan, it is enabled that the workforce stays up-to-date modern, and it is prevented that employees hold on to old technologies and methods. (Concept: Permanent Education)
- By removing processes and applications that do the same in the same or different way, it is enabled that the company is more ready for change, and it is prevented that outdated business rules are implemented too long (Concept: Deduplication)

Examples of False Architecture Principles

- Data is an asset that has value to the enterprise and is managed accordingly. (Concept: Data as an Asset)
- => This is a false architecture principle because this statement does not describe a working mechanism and often such a statement is claiming facts that are not actually true. Therefor it has no added value to write it down or to use it.

A better version is:

By always managing data as an asset, by means of an implemented and monitored data policy, the quality of data will be higher (timelier and more accurate) and therefor the data will be of higher value to the enterprise.

- Applications are easy to use. The underlying technology is transparent to users, so they can concentrate on tasks at hand. (Concept: Ease of Use)
- => This is a false architecture principle because this statement does not describe a working mechanism and often such a statement is claiming facts that are not actually true. Therefor it has no added value to write it down or to use it. It should be rewritten as working mechanism so steps will be made to implement the mechanism.

7. Implement and Resource Governance Processes



1. Get User Licenses for Dragon1 SaaS Platform for Enterprise Architecture

4. Have stakeholders and architects build the Architecture Center on a weekly basis

Dragon1 100-day step-by-step architecture plan 2. Get Resources
(Internal and/or external consultants) with capabilities to work with EA in a company

3. Implement EA
Governance Process
(so, everyone helps to
maintain data on
Dragon1)

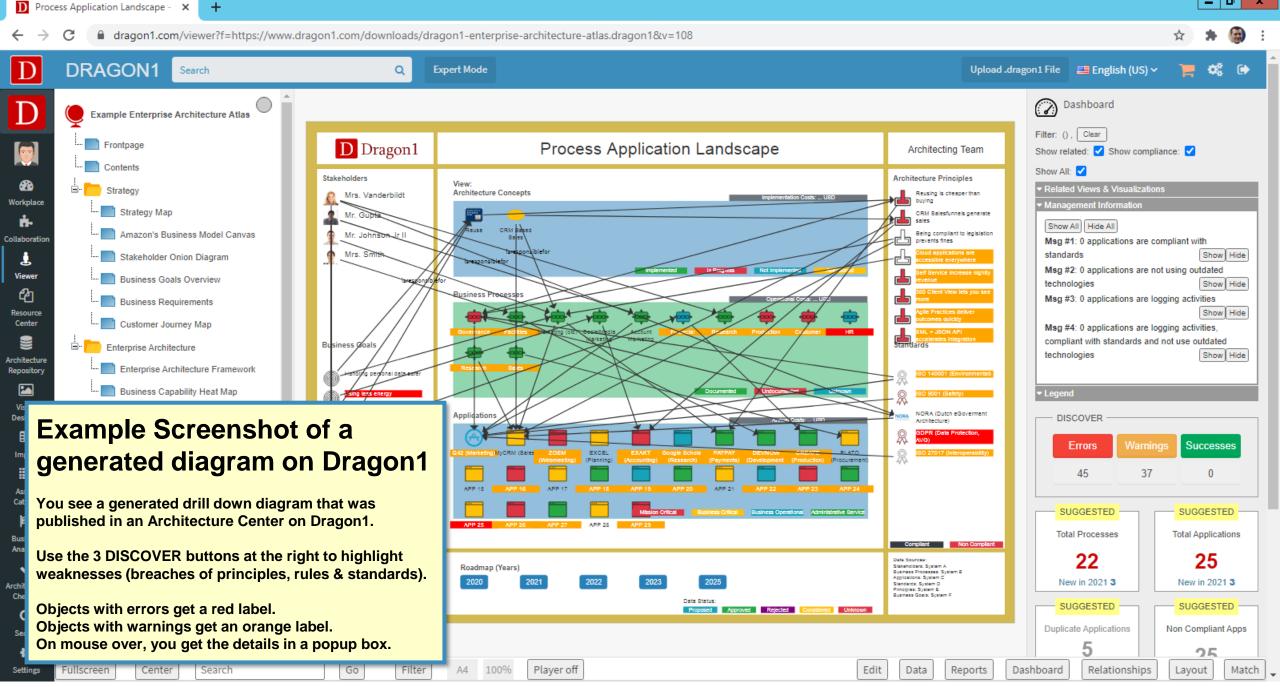
"By building an architecture center on Dragon1 you provide stakeholders with up-to-date architecture views they need for their work.

This instead of not knowing which views stakeholders most need at all and people waste time looking for diagrams and reinvent the wheel.

Dragon1 helps you to get much more value from your other EA Tools, repositories and SAP"



Detailed Workshop Materials

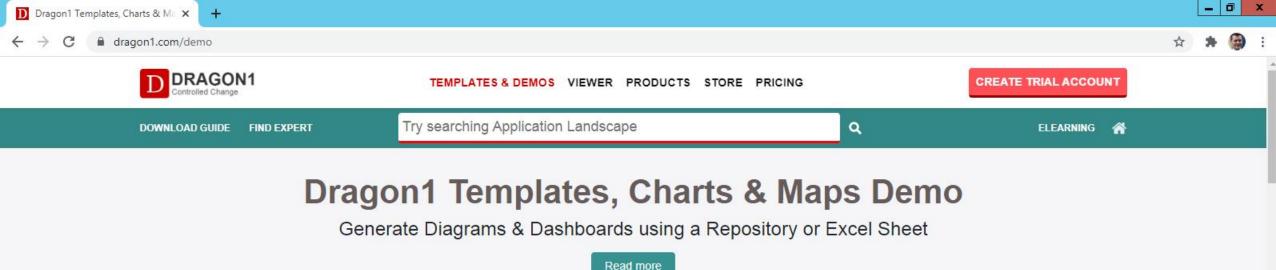


Dragon1 Wireframe for your Architecture Center



- Write down in the boxes the stakeholder, their need and a priority architecture view or enterprise view. Refer to processes, data, applications & IT parts.
- Optionally write down the strength, weakness (like breached principles and standards) or other issue that should be addressed by the view.
- Optionally write down per priority view what data is on it, the team that should provide input and when the view should be available.
- In practice an organization has 50 views. These are often grouped into 4 architecture layers and grouped into 8 domains.

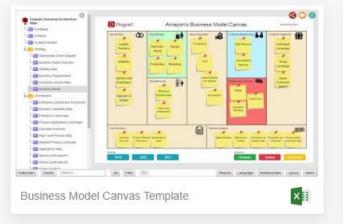
Name Architecture Center						
Stakeholder	Stakeholder	Stakeholder	Stakeholder			
Need	Need	Need	Need			
Priority View	Priority View	Priority View	Priority View			
Stakeholder	<u>Stakeholder</u>	<u>Stakeholder</u>	<u>Stakeholder</u>			
Need	Need	Need	Need			
Priority View	Priority View	Priority View	Priority View			
Stakeholder	Stakeholder	<u>Stakeholder</u>	<u>Stakeholder</u>			
Need	Need	Need	Need			
Priority View	Priority View	Priority View	Priority View			

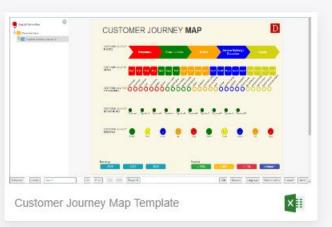


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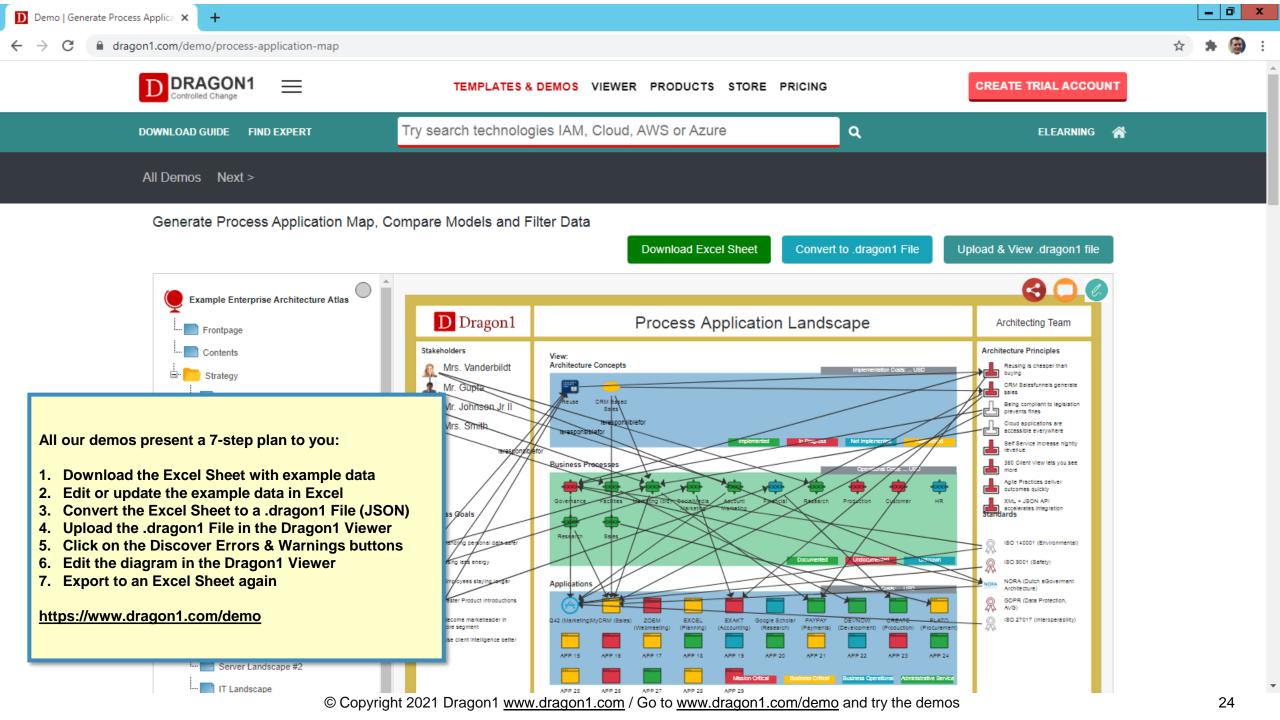


Go to https://www.dragon1.com/demo and try all our templates & demos.

Create a free trial account to access them all: https://www.dragon1.com/create-trial-account









[Future Enterprise Architecture Blueprint - Hospital 2025]

Business Strategy and Digital Transformation Overview

Business Process5



Vision & Mission

We recognize the value of every person and are guided by our commitment to excellence and leadership. We demonstrate this by providing physical and emotional care for each of our patients and their families.

Stakeholders

Patients Families Workers Managers Community Board Government Partners Suppliers



Context

Amibition & Strategic Startingpints and preconditions

- become a leader
- sound finance happy clients
- zero waste
- no fatalities

Reduce Time To Healthcare Service

Strategy (objectives & goals & targets) pertaining to a quality requirement (QA)

- reduce costs
- grow market maintain revenue
- innovate
- empower employees

Program of Requirements (User & Business & IT)

- working mobile
- everything digital
- quicker searching
- consistent data ■ care act compliancy

Information

Date: Jan 1 2018 Version: 0.5 draft Author: Mark Paauwe Owner/Client: Atlantis Hospital Purpose: To Inform Target Audience: Management

Communication Message

This an example communication message. With this EA blueprint every manager can see the impact of the neccesary changes from the strategy onto the layers in the organization: market layer, processes layer, applications layer and IT infrastructure layer.

Domains Model



Context Model



g m

Technology Roadmap - GANTT Chart-

Server Uptime and Incident Trends -Line Chart



Concepts and Principles

Business

- Robotics
- Body Wearables
- Instant Factory

Information

- Mobile Apps and Data
- Smart Engine and Business Rules
- Single Source of Truth

IT Infrastructure

45K

- Virtualization
- Public Clouds Digital Transform

Architecture Principles

- The Customer Is Always Right
- Buy Before Build
- Business Case Based Projects
- Yes, We Can Do Anything Better To Be First Than To Be Better

Projects and Deliverables

- Customer Lovalty
- Care Act Implementation
- Paperless Office
- New Website
- Food 4 Fit
- Interfacing with Partners

- Quality System
- Food Order App
- Compliant Processes
- Fast Data Exchange

Policy Measures

- measure1
- measure 2
- measure 3
- measure 4
- measure 5

Core Figures / Complexity

- 1000 clients
- 100 business processes
- 20 products
- 300 employees
- 60 servers
- 40 applications

Reference Documents

- innovation agenda
- yearplan mission statement
- program of requirements
- boardroom sketch ■ notes MT meeting



1. What is EA?

- The Enterprise Architecture of your company is the coherent set of concepts, principles, rules and standards that guide and govern the innovation and development of your company to realize its strategy and business model.
- EA = Aligning IT Services with Processes and Strategy.
- Without EA, it is much harder to align the various layers and domains in your company with each other and with the (new) business model and strategy.
- With EA, everything will fit more and more better together.



2. EA Example (i)

- As company you always want to improve business continuity, increase cyber security and rationalize applications.
- Suppose you have 100 processes, 100 applications, 100 interfaces, 100 databases and 100 servers all making use of each other and everything is very tied up. Maybe no-one has clear overview of everything and anything.
- When working with EA you look at your strategy and business model and come up with, let's say, 10 application architecture principles.
- Architecture Principle #1 could be: Fit for Use Applications must have a high functional fit and technical fit a
 business process may only make use of an application if it support working with
- Architecture Principle #2 could be: Maximum Reuse If an application or application can be reused it must be reused, instead of a new or other application being used
- Architecture Principle #3 could be: **Business Capability Driven Applications** for every application a link with a business capability should be able to be made
- Having these architecture principles be approved by the CIO causes them to have the application landscape evolve into a more standardized landscape that will fit an everchanging strategy and business model much better.



2. EA Example (ii)

- Architecture Principle #4 could be: Alternative Services and Solutions Everywhere - ...
- Architecture Principle #5 could be: Single Source of Truth ...
- Architecture Principle #6 could be: Less Vendor is Better ...
- Architecture Principle #7 could be: Privacy By Design ...
- Architecture Principle #8 could be: Standardization ...
- Architecture Principle #9 could be: Integration ...
- Architecture Principle #10 could be: Communication ...
- Etc...



3. Do you Need EA?

- Working with EA enables you company to transform and innovate at a much lower cost and resistance.
- Working with EA in the Dragon1 way guarantees you can transform and innovate the way you want. And not be run by vendors.
- Working with EA guarantees you survive as company and stay in business.



4. How do we get started (today)? (i)

To get started today you need to do 10 things:

- 1. Agree with Dragon1 on a 12 week process. Every week there are 2 session of 1 hour with the EA team: a training session and a product review session. After these 12 weeks you are up and running in working with EA. We love to do on site training, support and services also.
- 2. Get a Dragon1 Business Licence, so you can:
 - a. Configure the workplace task board
 - b. Setup an architecture data repository and start entering data
 - c. Generate 20 important architecture views
 - d. Publish them in the [Company] Architecture Center on Dragon1
 - e. Build an [Company] Architecture Dashboard on Dragon1
 - f. Setup an [Company] Architecture Intranet on Dragon1
 - g. All this within 3 months.



4. How do we get started (today)? (ii)

- 3. Implement an [Company] Enterprise Architecture Governance process. We have a template for that.
- 4. Build the **EA team** and **EA committee/board**. On the [Company] Architecture Intranet all the roles and teams are explained.
- 5. Configure the workplace task board on Dragon1 so everyone gets supported in every step of the way. Dragon1 is very easy to use.
- 6. Document the various policies (IT, Security, Architecture,) and reports (APM, BPM, SecM, ITSM,) on Dragon1. A policy is a set of rules, standards and principles
- 7. Document the high priority business issues and IT issues that need to be solved and have the EA team come up with concepts, principles and solutions for this.
- Start collecting data, like on the diagram below and administer it on Dragon1 and generate diagrams on it.
 The focus is collecting data needed to solve the high priority issues first.
- 9. Start communicating working with EA in the company (via some eLearning modules on Dragon1 and via giving access to key stakeholders to the [Company] Architecture Intranet)
- 10. Start reporting to the CIO and EA committee and other teams on how well or how bad the current state is (not) compliant with the policies (standards, rules and principles) and (not) supports the strategy or business model



5. Who needs to be involved?

- CIO (R)
- CDO (CI)
- Strategist (CI)
- IT Management (CI)
- Security and Risk Management (CI)
- Architects (ACI)
- Business Analyst (CI)
- Department Heads (CI)



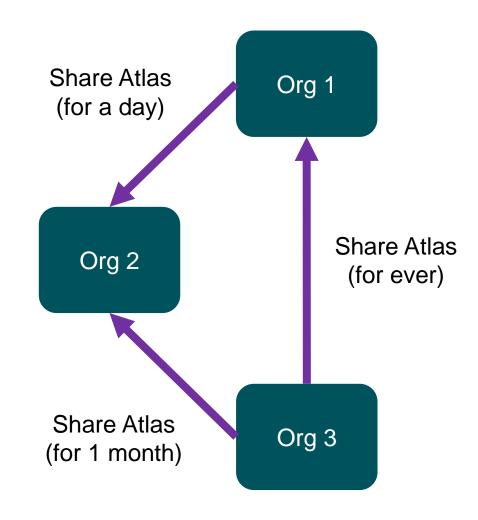
6. How to Measure and Improve Current State Architecture?

- List the priority issues/challenges to solve: Unknown Vulnerabilities?
- Document all kinds of data for that: Capabilities, Processes, Applications, IT Infrastructures components (see holistic sheet)
- Generate models and views using templates (see quick scan sheet)
- Match them with frameworks, reference models & industry architectures
- Do compliance checking on policies rules, standards and principles (logical and conceptual level coherence)
- Create roadmaps: prioritize, align with your strategy
- Invest in the skills of your people: they can never have enough training and education! → Cyber Security, AI, RPA, ...

D

7. How to Collaborate between Organizations? The Platform Approach

- Dragon1 Supports Sharing Atlases (A set of Visualizations, Models and Data) from one account to many others.
- Suppose your organization knows a lot about Security, you can share security reference models, principles visualization templates or even sets of icons with other organizations.
- You can provide it subscriptions based and time based

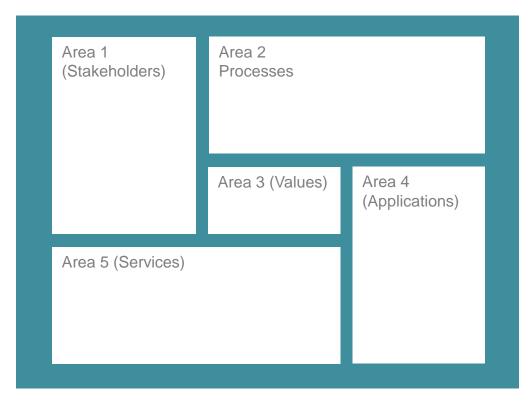


8. Generating Diagrams Real time by Populating Visualization Templates



Plus using the .dragon1 data format

- Dragon1 introduces the area entity class.
- A visualization template is a set of areas configured to group and contain data from the model.
- An area can have a position and act as grouping container for selected domains, entity classes, types and instances.
- Dragon1 has JSON based data format called .dragon1
- Every object is specified in a flat JSON string
- Data, Visualizations, Atlases, Models, Rules, Principles, Reports, Report definitions, really everything can be shared via the .dragon1 data file.
- Dragon1 prevents the vendor lock-in for you via its open .dragon1 data format



Example User Defined layout for a visualization template